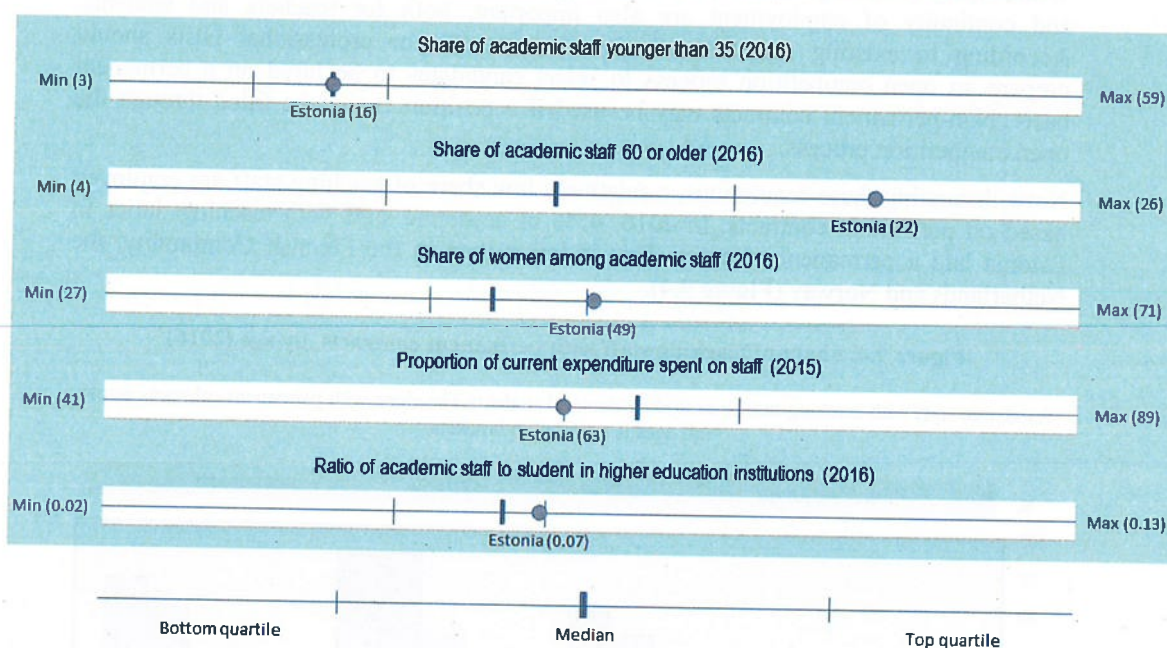


**Figure 9.3. Where does Estonia stand in the OECD distribution? Human resources**

*Note:* The indicators represented in this chart are a subset of the indicators presented in Table 9.1. The coloured circle represents Estonia's position in the OECD distribution. The circle is not coloured when data are available for less than half of the OECD countries (the minimum number of countries with available data is 14). For more information on methodological issues and metadata, see OECD (2019<sup>[3]</sup>). Follow the *Statlink* to download the data underlying the calculation of the scorecard.

*Source:* Adapted from OECD (2019<sup>[3]</sup>), *Benchmarking Higher Education System Performance*, <https://doi.org/10.1787/be5514d7-en>.

**StatLink**  <https://doi.org/10.1787/888933942032>

In 2014, the average annual gross salary of academic staff in public and government-dependent higher education institutions was about USD 55 000 (parity adjusted) in the median OECD country. The Estonian data is not directly comparable to other countries, because it includes only university staff, while most other OECD countries include data for staff in all higher education institutions. Therefore, the data for Estonia are likely to overestimate the overall level of salary of academic staff in all institutions, as on average, university academic staff are likely to earn more than academic staff in professional HEIs, at least if salary is aligned with qualifications. In Estonia, the share of academic staff with a doctoral degree is 56% at universities, and 14% at professional higher education institutions; academic staff with a bachelor's degree or less account for just 1% academic staff in universities, and for one-quarter in professional HEIs.

However, Estonian salary data is directly comparable to the data for Finland, which also reported data only on university academic staff. Academic staff in Estonian universities earned an annual gross salary of USD 37 500<sup>2</sup> in 2015. By comparison, the average staff salary in 2015 was USD 47 200 in neighbouring Finland. Lower salary levels can make it difficult for higher education institutions to recruit internationally, and to attract foreign talent and Estonian academics who work abroad.

the total funding accounted for by international sources has varied over time, but on average it constituted 14% of total funding between 2012 and 2015 (Table 9.3).

**Table 9.3. Higher education expenditure, by source of funding in Estonia (2012-2015)**

	Millions, euro				
	2012	2013	2014	2015	Average
All sources	285.44	m	355.25	361.01	333.9
International sources	99.58	125.81	19.49	25.94	48.35
% international sources	35%	m	5%	7%	14%

Note: The average excludes 2013.

Source: OECD (2018<sub>[4]</sub>), *OECD Education Statistics*, <https://doi.org/10.1787/edu-data-en>.

International funding has helped broaden the funding base of higher education, and to raise the level of spending. The initiatives co-funded by the European Union in Estonia cover a wide range of activities, from recognising prior learning (Primus Programme), to raising awareness of diverse teaching and research practices (Dora Programme), to improving graduate labour market outcomes (see Section 9.3.2).

As Estonia grows wealthier, it is likely to qualify for less international funding. Funding levels from international sources have already begun to decline and are likely to decrease further in the coming decade, due to the rapid economic growth, which reduces the ability to qualify for international financial assistance. The current allocation of European Structural and Investment Funds to Estonia ends in 2020, and the contribution of international funding, which has already reduced since 2014, will be much lower thereafter. Estonian policymakers face the challenge of ensuring that activities supported by international funding and aligned with national policy priorities find comparable funding after 2020, if they wish for them to continue.

### 9.2.2. Human resources

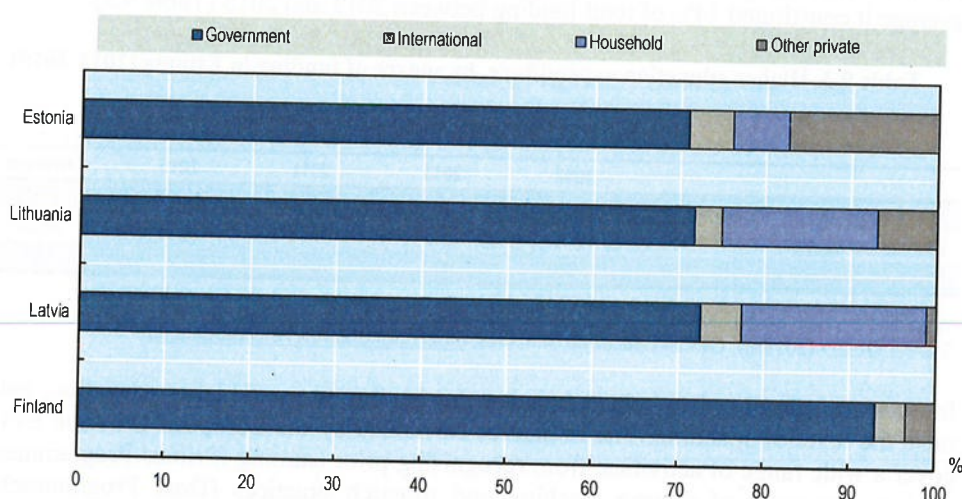
Figure 9.3 shows the position of Estonia within the OECD distribution on the scorecard of indicators related to human resource inputs into higher education.

*Estonia has a relatively large proportion of older staff, and working conditions could be more attractive for young staff*

An ageing body of academic staff can have significant budgetary implications, as older staff are more likely to be in senior positions and therefore have higher salaries. Estonia had a relatively large cohort of older academics in 2016 (the proportion of academic staff older than 60), making up 22% of total academic staff, in the top quartile of OECD countries.

In addition, a larger older cohort implies that it will be necessary to attract a large number of younger academic staff in the near future, as the older employees retire. In Estonia, the share of academic staff younger than 35 in 2016 was 16%, in line with the OECD median; while the share of staff aged 35-44 was above the OECD median. Full-time equivalent staff numbers have declined slightly in the most recent years (by about 7% between 2014 and 2016) (OECD, 2018<sub>[4]</sub>). As student numbers have also declined, this in itself does not represent a challenge for Estonia. However, adequate and competitive working conditions are necessary to maintain a steady stream of high-quality academic staff into the future.



**Figure 9.2. Share of higher education expenditure, by source of funding (2015)**

Source: OECD (2018<sup>[4]</sup>), *OECD Education Statistics*, <https://doi.org/10.1787/edu-data-en>.

StatLink  <https://doi.org/10.1787/888933942013>

*Estonia provides support to students through loans, grants and scholarships, though relatively few students take up the loan offer*

The Estonian government spent over USD 1 100 per student on grants and scholarships in 2015. This amount is below the OECD median, though it is above the amount spent by neighbouring Finland, and around double the amounts spent per student in the other Baltic states (Latvia and Lithuania).

In 2015, Estonian households spent, on average, about USD 800 on higher education institutions, principally through tuition and other fees (e.g. administrative fees). This is in the bottom quartile of payments made by households in OECD member countries, implying a relatively low burden on households.

However, the total cost of attending higher education for students who do not live with their families is much higher than tuition and fees. Student loans can assist learners in meeting living costs and ensuring financial constraints do not limit them from completing their studies. Estonia has a public student loan system in place. However, only 5% of Estonian graduates had availed of a student loan in 2016. This may be because of the student loan interest rate, currently set at 5%, higher than in other countries. For example, in Japan, the Netherlands and Sweden, the interest rate on public student loans is equal to or lower than the cost of government borrowing, so that it does not exceed 2%. It could also be related to the fact that Estonian students tend to work longer weekly hours in their part-time jobs, and therefore have more income from employment to help defray living costs (see Section 9.5).

*The availability of international financial resources is declining*

In recent years, the Estonian higher education system has relied for a relatively large part on international funding, particularly from the European Commission. The proportion of

focusing on specialised fields of study such as health care, theology, art, aviation and defence.

**Table 9.2. Annual expenditure per student for all services, by subsector (2015)**

In PPP USD, based on full-time equivalents

		Estonia	The Flemish Community	The Netherlands
Universities	Total expenditure	14 394	24 321	29 286
	Excluding R&D	9 390	11 137	11 537
Professional HEIs	Total expenditure	6 773	12 787	12 972
	Excluding R&D	6 595	12 173	12 497

Source: Adapted from OECD (2019<sup>[3]</sup>), *Benchmarking Higher Education System Performance*, <https://doi.org/10.1787/be5514d7-en>.

### *Higher education funding sources are moderately diversified in Estonia*

Higher education institutions in Estonia can obtain funding from a variety of sources outside of governments including, for example, households, international sources, and income from the commercialisation of knowledge and research outputs. These resources can help to ensure financial sustainability, for example in periods where the government faces budgetary austerity. Developing and maintaining private financing from private sources outside of households also helps to create ties between higher education institutions and funders that support productive collaboration in research, development, and innovation.

In 2015, private funding other than from households accounted for 17% of funding to higher education institutions in Estonia. However, this was due to particular property transactions in Estonian universities during that year; in other years, the proportion of income from non-household private sources is lower and tends to fluctuate (for example, in 2014, the percentage of higher education funding from non-private sources was 7%, while in 2013 it was 1%). This suggests that the higher education system in Estonia has yet to develop a steady and sustainable source of income from the non-household private sector.

The contribution of households to spending on higher education depends on the category of student. Students studying full-time in Estonian do not pay tuition fees since 2013, shifting the majority of the funding of student tuition from households to the government. At the same time, around 6.5% of the funding for the higher education system came from households in 2015, consisting of fees paid by other categories of students, such as part-time students and students taking programmes in other languages. Estonian higher education institutions have autonomy to set the level of tuition fees for these groups of students. Estonia also aims to incentivise institutions to attract further private investment by including related performance indicators in the institutional funding formula, such as the ratio of public to private funding from educational activities (see Chapter 4 of (OECD, 2019<sup>[3]</sup>)).

countries, at a level of investment similar to that of Finland, and above that of its Baltic neighbours Latvia and Lithuania. Higher education R&D expenditure as a share of GDP was also above the OECD median in 2015 (Figure 9.1).

This relatively high level of higher education expenditure relative to GDP is consistent with Estonia's commitment to the development of a knowledge-intensive, service-based economy (OECD, 2017<sup>[11]</sup>). Higher education appears to be highly prioritised within the public budget. In 2015, the Estonian government spent 3.5% of total public expenditure on higher education.<sup>1</sup> This places Estonia above the median of OECD countries in terms of the share of public funding devoted to higher education, and at a level higher than Finland, Latvia and Lithuania.

Across OECD countries, expenditure per student on higher education institutions is closely associated with GDP per capita. Wealthier countries find it easier to reach relatively high levels of expenditure per student, even if they allocate a relatively low share of public expenditure or GDP to higher education. In 2015, Estonian GDP per capita was about 25% lower than the OECD median. Notwithstanding this relatively low GDP per capita, expenditure per student on higher education institutions (around USD 12 900) in 2015 was nearly at the OECD median (USD 13 000).

As a result of a strong national commitment to higher education and financial support from the European Commission, expenditure per student on higher education institutions almost doubled in Estonia between 2008 and 2015, a much larger increase than in all but two other OECD countries (Poland and the Slovak Republic). A contemporaneous decline in the number of students contributed to this change. However, while the full-time equivalent number of students declined by 22% between 2008 and 2009, total expenditure on higher education institutions increased by 45% over the same period (calculations from OECD (2018<sup>[4]</sup>)).

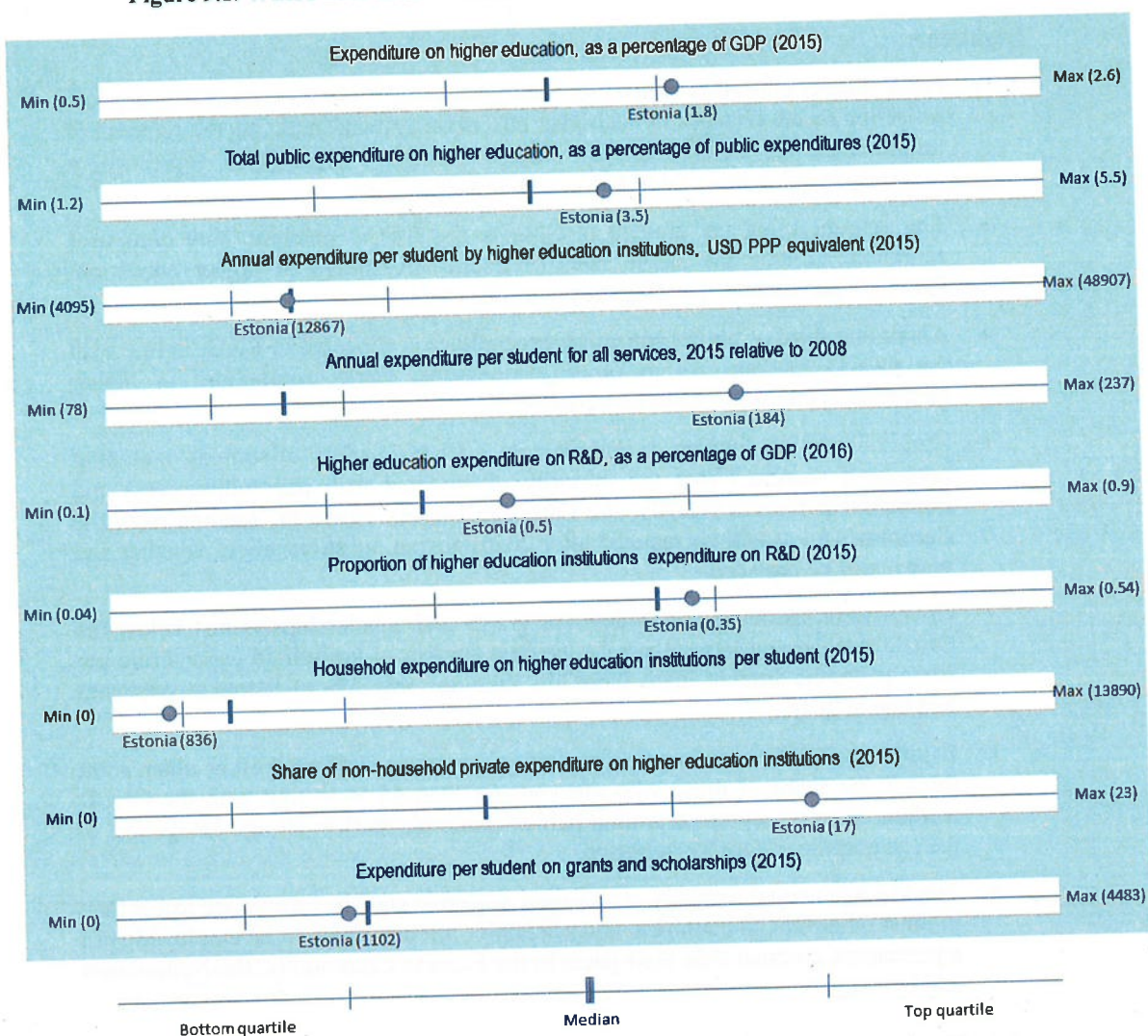
Higher education expenditure is also outpacing economic growth; its value as a share of GDP increased from 1.3% to 1.8% from 2008 to 2015. By comparison, the OECD median of higher education expenditure relative to GDP grew by just 0.1 percentage point during the same time period, and only the Slovak Republic grew at faster pace among OECD countries (calculations from OECD (2018<sup>[4]</sup>)). If current economic trends persist, the capacity of Estonia to invest in higher education may also continue to improve.

*Educational spending per student is lower in professional higher education institutions (HEIs) than in universities*

Spending per student in professionally-oriented HEIs generally is less than in universities, due to the fact that professional HEIs typically tend to carry out fewer R&D activities (Lepori and Kyvik, 2010<sup>[5]</sup>). In Estonia, the Flemish Community and the Netherlands, expenditure per student is about two times higher in universities than in professional HEIs.

However, when R&D is excluded, expenditure per student is around 10% higher in professional HEIs in the Flemish Community and the Netherlands. In contrast, in Estonia, expenditure per student is substantially (30%) lower in professional HEIs than in universities, and far below the per student spending levels in the Flemish Community and the Netherlands. In 2015, Estonian professional HEIs spent about USD 6 600 per student (parity adjusted), excluding R&D, just over one-half of the amount spent by Dutch and Flemish professional HEIs. Estonian professional HEIs tend to be small in size and scope,



**Figure 9.1. Where does Estonia stand in the OECD distribution? Financial resources**

*Note:* The indicators represented in this chart are a subset of the indicators presented in Table 9.1. The coloured circle represents Estonia's position in the OECD distribution. The circle is not coloured when data are available for less than half of the OECD countries (the minimum number of countries with available data is 14). For more information on methodological issues and metadata, see OECD (2019<sub>[3]</sub>). Follow the *Statlink* to download the data underlying the calculation of the scorecard.

*Source:* Adapted from OECD (2019<sub>[3]</sub>), *Benchmarking Higher Education System Performance*, <https://doi.org/10.1787/be5514d7-en>.

StatLink  <https://doi.org/10.1787/888933941994>

*Estonia prioritises investment in higher education, and public expenditure on higher education has increased rapidly*

Estonia spent the equivalent of 1.8% of its GDP on higher education institutions in 2015 (the year of reference for international indicators on education expenditure used in the benchmarking exercise). This proportion is in the top quartile of OECD member

## 9.2. Financial and human resources

### Highlights

- Public higher education expenditure has grown rapidly in Estonia in recent years, reflecting recent changes in the higher education system, including the removal of tuition fees for most students. Higher education expenditure represents a relatively large share of GDP and of public expenditure.
- The amount spent per student is close to the OECD median. With continued economic growth and stable rates of public investment in higher education, Estonia's per student spending may continue to rise.
- About one-third of higher education expenditure is allocated to R&D, in line with the OECD median. As in other jurisdictions, R&D expenditure in higher education is concentrated in universities.
- Higher education funding in Estonia comes from a variety of sources, including household sources (from the minority of students who pay tuition fees) and international sources (mostly, the European Union). However, funding from the European Union will be reduced after 2020, posing questions about whether and how it will be replaced.
- Government spending per student for grants and scholarships is just below the OECD median and larger than the average amount of household expenditure per student. Public student loans have low take-up: only 5% of Estonian graduates had one in 2016.
- Estonia has a relatively large proportion of academic staff aged 60 or older, even though the share of those who are younger than 45 is in line with the OECD median. Women represent around half of academic staff in all age categories, in the top quartile of OECD countries.
- The average annual earnings of full-time academic staff in Estonia are lower than in most other OECD countries, and academics are less likely to be employed with a permanent contract than their peers in the Flemish Community, the Netherlands and Norway.

### 9.2.1. Financial resources

Figure 9.1 shows a more detailed view of the portion of the benchmarking scorecard related to resourcing higher education, and the position of Estonia within the OECD distribution.



Table 9.1. Higher Education system benchmarking: Estonia

Selected higher education (HE) indicators and country position in the OECD distribution (by quartile). Reference year range: 2005-2017

	Financial and human resources		Education		Research and Engagement	
	← Low	→ High	← Low	→ High	← Low	→ High
Expenditure on HE, % of GDP						
Public expenditure on HE, % of public expenditure						
Expenditure per student by HE institutions						
Expenditure per student, 2015 relative to 2008						
HE R&D expenditure, % of GDP						
Expenditure on R&D activities, %						
Household expenditure on HE institutions per student						
Non-household private expenditure on HE institutions, %						
Expenditure per student on grants and scholarships						
Academic staff younger than 35, %						
Academic staff older than 60, %						
Women among academic staff, %						
Expenditure on staff costs, %						
Ratio of academic staff-to-student						
Non-academic staff per 100 academic staff						
Entry rates into bachelor's or equivalent programmes						
Students in master's and doctoral programmes, %						
*Socio-economic gap in HE access						
New entrants older than 25, bachelor's programmes, %						
Part-time students in bachelor's programmes, %						
International students in master's programmes, %						
Completion rates of bachelor's students						
Young population (23-34) with a HE qualification, %						
HE graduates above literacy proficiency level 3, %						
Employment rates of master's graduates (25-34)						
Employment premium, HE graduates (25-34)						
HE graduates (15-29) employed or in education, %						
Relative earnings of bachelor's graduates (25-34)						
HE graduates' relative level of self-reported health						
HE graduates' relative level of interpersonal trust						
FTE researchers per 1 000 population						
Researchers working in HE, %						
Women researchers in HE, %						
Doctorate holders in the population, %						
Foreign citizen doctorate holders, %						
Business enterprise funding of HERD, %						
Higher education-business collaboration in R&D						
SMEs collaborating on innovation, %						
PCT published applications from HE R&D, %						
HE R&D funding on basic research, %						
Number of publications per 1 000 population						
Publications among the 10% most cited, %						
International scientific collaboration						
International net flows of scientific authors						
Open access of scientific documents, %						

Note: The coloured squares represent Estonia's position in the OECD distribution, from the bottom quartile (left square) to the top quartile (right square). The square is shaded in grey (instead of black) when data are available for less than half of the OECD countries (the minimum number of countries with available data is 14). No coloured square means that data are missing for Estonia. For more information on methodological issues and metadata, see OECD (2019<sub>[3]</sub>). Follow the *StatLink* to download the data underlying the calculation of the scorecard.

\*The top quartile implies that the difference between 18-24 year-olds with tertiary educated parents and those with non-tertiary educated parents is smaller.

Source: Adapted from OECD (2019<sub>[3]</sub>), *Benchmarking Higher Education System Performance*, <https://doi.org/10.1787/bc5514d7-en>.

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There is a strong policy focus on equality and lifelong learning in higher education in Estonia. The Estonian Strategy for Lifelong Learning is oriented towards increasing opportunities for all students to participate in higher education, and aligning opportunities for lifelong learning to the needs of the labour market (Estonian Ministry of Education and Research, 2014<sup>[2]</sup>). Estonia has also reformed the funding policy for higher education with the goal of improving both equity and quality. Performance-related criteria are included in the funding model for higher education institutions, and since 2013, full-time students studying programmes in Estonian do not have to pay tuition fees (see Chapter 4 of (OECD, 2019<sup>[3]</sup>)).

### ***9.1.3. Estonia's higher education scorecard***

Table 9.1 shows a summary of the relative position of Estonia within OECD countries according to a set of 45 indicators spanning the resourcing and the education, research and engagement functions of higher education, in a scorecard format (where each box relates to one of the quartiles of the OECD distribution). These indicators are drawn from the compilation of evidence in the synthesis report of the OECD Benchmarking Higher Education Systems Performance project, in which Estonia participated during 2017-2018.

As can be seen in the scorecard, Estonia is in the top quartile of the OECD countries in a number of areas related to higher education performance. For example, Estonia invests one of the highest proportions of GDP in the OECD on education. Gender equity is also more well-established than in most OECD countries, with proportions of women researchers and women among academic staff in the top quartile of OECD countries. There are also some indications that Estonia is performing strongly on engagement between research and the business sector, with the level of reported collaboration between higher education and small and medium enterprises in the top quartile of OECD countries.

On the other hand, the scorecard also points to a number of areas where higher education performance in Estonia could be improved. For example, completion rates for bachelor's programmes are lower than in most other OECD countries with comparable data. Furthermore, while Estonia appears to be relatively successful in providing opportunities for older people to enter higher education, the proportions studying part-time and the proportions of international students are lower than the median level in the OECD. Improving performance and sustaining the system in a context of demographic decline is an important policy challenge for Estonia and may require action on a number of fronts, as outlined in the scenario exercise presented in Section 9.5.

A wider discussion of the topics covered in this note, as well as many other topics spanning the resourcing, missions and performance of higher education can be found in the synthesis report for the benchmarking project in (OECD, 2019<sup>[3]</sup>).

## 9.1. Higher education performance in Estonia

### 9.1.1. Introduction

This country note for Estonia draws on the evidence base of the OECD Benchmarking Higher Education System Performance project to review the performance of the higher education system in Estonia. Its purpose is to assist Estonia in taking stock of where it stands in relation to other OECD member countries on different aspects of higher education and to provide input into future national policy-planning processes.

This stocktaking exercise is supported in this note in two ways. First, a scorecard of 45 indicators is presented, which highlights Estonia's position within the OECD. This scorecard draws on the evidence compiled during the benchmarking exercise and is organised into three domains: financial and human resources; education; and research and engagement. The first sections of this note contain a brief discussion of Estonia's position within these three domains.

The final section of the note contains a scenario exercise to support future policymaking. Topics chosen for scenarios in the benchmarking country notes are issues that appear to present important policy challenges for jurisdictions and are likely to persist for the foreseeable future. Assumption choices used for the scenarios take into account recent trends in Estonia and across the OECD. Following the presentation of the scenarios, a set of policy options are examined that could be feasible responses to the challenges under discussion and consideration is given to how successful action might orient the system towards the achievement of more positive scenarios.

### 9.1.2. Context and structure of higher education in Estonia

Estonia is one of the smallest and newest countries in the OECD. Since regaining independence in 1991, the Estonian economy has been developing rapidly, particularly in recent years, with growth in gross domestic product (GDP) per capita surpassing the OECD average in the last decade (OECD, 2017<sup>[1]</sup>). The education system has also been transformed in the decades since independence and, as a result, Estonia ranks highly in the OECD on the skill levels of its young population.

The higher education system in Estonia has also undergone a number of reforms in recent years. Investment has been on an upward trajectory and expenditure per student is close to the OECD average levels, although this is also a result of a decreasing population and falling enrolments in recent years. In addition, Estonia has come out of the financial and economic crisis with one of the lowest levels of public debt in the OECD, creating more favourable conditions for future growth in public investment. At the same time, the decreasing population is also contributing to tightening labour market conditions (OECD, 2017<sup>[1]</sup>), putting pressure on the higher education system to produce graduates with the necessary skills to boost the economy.

Estonia's higher education system serves more than 50 000 students across 21 higher education institutions. This makes Estonia the third smallest higher education system in the OECD in terms of students, after Iceland and Luxembourg. As in many OECD countries, there is a binary divide in the orientation of institutions, with universities (*ülikool*) mainly offering academically oriented programmes and professional higher education institutions (*rakenduskõrgkool*) mainly offering professionally oriented programmes.



## Chapter 9. Benchmarking Higher Education System Performance: Estonia

OECD (2008), *Tertiary Education for the Knowledge Society: Volume 1 and Volume 2*,  
OECD Reviews of Tertiary Education, OECD Publishing, Paris,  
<https://dx.doi.org/10.1787/9789264046535-en>.

[10]



## Notes

<sup>1</sup> Although, as noted in Chapter 5, there may possibly be some benefit to even partial completion of higher education in some OECD countries, overall, the returns are much lower than for those completing higher education.

<sup>2</sup> When excluding four outliers (Chile, Greece, Ireland and Turkey), the correlation between the two series in Figure 8.4 is 0.87. By comparison, excluding any quadruplet of countries does not result in a correlation higher than 0.58 in Figure 8.6.

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For example, if policymakers were contemplating the redesign of a student grant system, they would have access to detailed information about these choices in other jurisdictions, such as criteria for student grant eligibility, methodologies for needs assessment and policies with respect to income verification. Policymakers could use this information in the design of their own policy proposals, to inform national policy debates, and to seek expert advice about policy design and implementation from systems with policy features they plan to adopt. Furthermore, the availability of structured policy data would allow for greater future possibilities for linking performance indicators and policy data to make stronger inferences about the relationship between policies and performance in higher education.

#### **8.4.3. Concluding remarks**

The benchmarking exercise has reviewed a wealth of quantitative data and qualitative information in order to assess the relative performance of higher education systems across OECD jurisdictions, particularly the four participating jurisdictions. The benchmarking project has provided a valuable opportunity to identify key evidence gaps that prohibit a deeper performance analysis. Future OECD work can build on the findings of this report and explore ways to expand the comparative evidence available to policymakers in higher education systems across the OECD.



Developing common international classifications for higher education institutional data could therefore deliver substantial benefits to comparing system features and measuring performance.

Finally, international data collection systems such as the UNESCO, OECD and Eurostat (UOE) collection infrequently collect data about key dimensions of higher education – such as revenues, expenditures, staffing and graduation rates – at the subsystem level, as there are currently no common taxonomies that permit this.

*There is a serious information gap on teaching staff in higher education.*

Staff costs represent the biggest financial outlay in higher education systems across the OECD. At the same time, there is almost no internationally comparable information available on the working conditions, experience, well-being, pedagogical knowledge, time use or teaching practices of teaching staff in higher education.

Instructional inputs and methods in higher education, especially human resources, are not well measured in international data collections (and, often, national data collection systems). Instructional practices in higher education are sometimes reported in student surveys, but these surveys are beset by serious methodological problems that call into question their validity and they lack cross-national comparability.

This situation is in sharp contrast to the richness of information available at other levels of education, for example through the OECD Teaching and Learning International Study (TALIS). The collection of internationally comparable self-reported instructional practices in higher education is possible, in principle, using a structured survey instrument based in a large-scale international assessment or survey. An extension of TALIS to the higher education sector, or a similar international study could allow experiences and practices of staff in different settings within the higher education sector to be evaluated, and provide the insight necessary for the improvement of teaching and learning in higher education.

#### **8.4.2. Policy benchmarking could help to fill core gaps in knowledge**

As well as improving the range of indicators available to assess higher education performance, the OECD member countries and key stakeholders could additionally benefit from having detailed and comparable information about the design of policies in their higher education systems, such as characteristics of institutional funding models, student loan systems, faculty career systems and retirement policies. Therefore, future benchmarking exercises could also focus on the collection of comparative policy information for a large number of OECD countries.

Data about policy design could permit policymakers and nongovernmental groups across the OECD to benchmark their policy choices to others, assess what is feasible, and foster deeper and more productive peer-learning discussions across OECD member countries. Fixed response policy benchmarking surveys, properly planned and coordinated, would minimise response burden on the part of governments, avoid duplication of effort and maximise comparability across systems. Surveys could be implemented in collaboration with other relevant international organisations, and with the OECD Indicators of Education Systems (INES) project and its networks, including the network on education system level information (NESLI), which has previously undertaken structured policy surveys relevant to higher education, including a survey on national criteria and admission systems for first-degree programmes.

#### 8.4.1. Key comparative data gaps need to be filled

*More and better data is needed on how much students are learning in higher education*

There is an increasing focus on improving teaching quality in higher education. Many countries have strengthened higher education quality assurance processes to enhance institutional accountability for teaching and learning. However, unlike other levels of education, there is currently no means of assessing the skills and competencies of higher education students or graduates in a comparable manner.

There is no broadly accepted definition of what educational quality should deliver or how quality should be measured. It has been demonstrated (for example, through initiatives such as the CALOHEE and AHELO projects) that common assessment frameworks can be agreed and valid measurements of learning outcomes across countries are possible. AHELO and other higher education international assessment initiatives also show that there are a number of practical difficulties in administering such tests across countries, in reaching the requirements for national samples to allow for international comparisons, and also in taking into account the diversity of contexts and defining learning outcomes for different subjects. (OECD, 2013<sup>[11]</sup>).

*New ways of measuring engagement activities are needed*

In light of government and public expectations, the social impact of higher education is likely to become a more important part of the higher education performance landscape. While many higher education institutions have a strong commitment to community, regional, or even global engagement, there are no mechanisms in place to report and monitor these activities and assess their impact. This weakens incentives for institutions to broaden their engagement activities, as the absence of agreed measurement results in the neglect of this performance dimension in public funding, performance evaluation and quality assurance processes.

*More work is needed to expand common international definitions for higher education activities*

While higher education programmes can be mapped from national qualifications frameworks to international standards (through ISCED); there are very few other international definitions applicable to the sector. For example, there is no standard international classification for academic staff categories. Not only does this make comparison of systems difficult from a policy perspective, it may also inhibit mobility, as academic staff may not be able to easily distinguish the meaning and duties of job categories in different countries.

Similarly, higher education institutions cannot be classified in a meaningful way across jurisdictions according to missions and orientations. There are key national and regional data collection systems that function at an institutional level, such as the United States Integrated Post-Secondary Education Data System (IPEDS) and the European Tertiary Education Register (ETER). However, these databases do not yet have a data structure and definitions that permit them to be joined in support of analysis. This creates a limitation for students, academics and policymakers alike in understanding and comparing institutions and systems across jurisdictions, and represents a lost opportunity for policymakers to learn from other contexts.

the three participating jurisdictions, which have binary systems. As Table 8.7 shows, the professional HEIs in all three jurisdictions cater more heavily to non-traditional student groups, such as students over 30 and part-time students, and are less likely than universities to enrol international students and attract funding from non-government sources. At the same time, completion rates are higher in some cases in professional HEIs and available employment rates of graduates show that professional HEIs have results as favourable as universities. However, the extent to which these tendencies hold varies substantially between jurisdictions. It is clear that different strengths and weaknesses exist not only between subsectors in the national context, but also when comparing subsectors of the same type across jurisdictions (Table 8.7).

**Table 8.7. Performance of professional HEIs relative to universities in the participating jurisdictions**

2016 or most recent year available.

	Estonia – Professional HEIs	The Flemish Community – Professional HEIs	The Netherlands – Professional HEIs
Relative size of the sector (Share of new entrants in the total for professional higher HEIs and universities (%))	31	62	69
Ratio of annual expenditure per student relative to the university sector (excluding R&D)	0.70	1.12	1.08
Ratio of the proportion of funding from non-government sources relative to the university sector		0.25	0.02
Ratio of first-time graduates older than 30 relative to the university sector	1.88	3.85	4.73
Ratio of part-time students in bachelor's programmes relative to the university sector	1.28	1.33	7.55
Ratio of international students in bachelor's programmes relative to the university sector	0.16	0.76	0.56
Ratio of on-time completion relative to the university sector	M: 1.00 F: 1.54	M: 0.86 F: 1.00	M: 1.49 F: 1.30
Ratio of non-completion relative to the university sector (not in education and not graduated three years after duration)	M: 1.75 F: 0.87	M: 0.55 F: 0.79	M: 1.03 F: 1.30
Ratio of employment rates of 25-34 year-olds relative to the university sector	1.04		1.27

*Note:* For ratios, university sector is equal to 1.

*Source:* Adapted from information provided by the participating jurisdictions. See the reader's guide for further information.

#### 8.4. Future directions

This section describes and motivates some key areas of policy focus to improve future capacity for measuring higher education performance.



*Qualitative information on policies and practices could not be easily linked to available indicators*

The benchmarking project had the stated goal of linking data about policies and practices to outputs, making inferences about the impact of higher education policies and practices on system-level performance. However, developing these links was not possible in practice.

Pre-existing structured data with respect to higher education policies and practices, as well as comparative information on system organisation and features needed to support causal inferences were not available. Qualitative evidence with respect to over twenty domains of national higher education policy was collected in open-ended narrative form from participating jurisdictions. This required extensive time and effort on the part of national authorities, and proved to be difficult to transform into standardised and comparable data. Moreover, comparable information was not available for the remaining OECD countries, meaning that information on policy and practice, even if transformed into standardised data, could not be used to explain variation in performance without a wider coverage of countries (Section 8.4.2).

**8.3.3. Global systems judgements are unlikely to be the most policy relevant performance measures**

Higher education systems are more complex than lower levels of education in most OECD countries, due to the increased presence of market forces, greater levels of institutional autonomy and the broad range of missions and functions of higher education systems. Approaches to measuring performance need to reflect this complexity. Institution-level rankings based purely on a small set of indicators can fail to take into account the many ways in which higher education systems demonstrate good performance, and can also mask areas of lower performance that are not covered by the available data.

On the other hand, system-level analysis that aggregates results across higher education subsystems with sharply dissimilar missions, resourcing levels and student profiles produces average values that may have limited policy analytic use. Higher education “systems” are heterogeneous, often highly so. In Mexico, for example, there are thirteen legally recognised subsystems of higher education, while in the United States, with more than 3 000 higher education institutions, analyses of higher education performance typically proceed based on taxonomies consisting of many sectors. Diverse modes of provision of higher education exist within systems with differing levels of institutional differentiation, which adds to the challenge of evaluating the collective performance of institutions within a system in a consistent manner. While the national social, political and economic context provides a common background and links institutions together, their individual characteristics and missions differ greatly. For national authorities – whose legislation, regulation, and funding may operate at the subsystem level – characterisation of system-level performance across heterogeneous sectors of higher education systems may not be a helpful activity, since it aligns poorly to policy instruments and associations.

In contrast, comparisons at the subsystem level, such as how teaching colleges or applied science universities in their system compare to others across the world may be much more useful for policy development or assessment. For this reason, the benchmarking exercise included a review of the performance of different subsectors in

*Data gaps and poor data coverage*

Despite the extensive data review exercise that was carried out by the benchmarking project (as described in section 8.2.1), it was not possible to obtain coverage of all inputs, activities, outputs and outcomes of higher education. Given the limitations of the data many of the performance criteria outlined in the conceptual framework (such as economy and effectiveness) proved impossible to measure, while others (such as efficiency) allowed only narrow experimental measures to be estimated.

Areas related to resourcing higher education and each of the missions of higher education that lack data coverage have been explicitly indicated in the concluding sections of the previous chapters of this report. Some of the areas with little to no comparative data available relate to the core functions of higher education, resulting in gaps in knowledge, which do not exist at other levels of education that attract similar levels of investment (i.e. primary and secondary education). For example:

- Chapter 7 highlighted the increasing focus on the mission of higher education to provide broader societal benefits, along with some of the policies and practices that have emerged in higher education systems in recent years to extend the range of engagement activities. However, information required to produce indicators of successful performance on engagement with the broader community is still sparse. While some data are available, they are mainly related to the collaboration of higher education with industry and do not adequately cover the full span of engagement activities in which higher education institutions are involved in. For example, no comparative data are available on the social and regional engagement activities of higher education institutions or the impact of these activities.
- Comparative data on learning outcomes of higher education students are not widely available, which severely restricts the possibilities for assessment of higher education programme quality outcomes. Standardised assessments of learning outcomes are in use in some national contexts and for some professions, and a number of experimental models have been developed through national or international initiatives that cover both domain-specific learning outcomes and more generic learning outcomes (Chapter 5). However, unlike at the primary or secondary levels of education, there are no widely adopted international assessments of higher education learning outcomes administered on either a representative or a census basis.
- Instructional inputs and methods in higher education, especially human resources, are not well measured in international data collections (and, often, national data collection systems). For example, there is currently no standardised, recurrent collection of internationally comparable information on the distribution of staff across different staff categories, levels of seniority and contract type or the division of the workload of staff between teaching, research and engagement activities. This limits the insight available on teaching and learning conditions in the instructional environment, and forces reliance on poor proxies, such as student-to-staff ratio.

resource costs associated with the key outputs of higher education systems, and can provide a starting point for further investigation of the drivers of differences between countries (whether statistical or structural).

However, further improvements would be required to increase the validity and policy relevance of indicators on efficiency and cost-effectiveness of higher education before they could become actionable measures of higher education performance. For example, almost no account can be taken of the quality of the outputs, due to the lack of available data, which severely limits the scope and value of cost-effectiveness measures. The inability to disaggregate programme costs at different levels of higher education and distinguish between teaching and research costs also complicates the process of providing estimates that would be beneficial to policymakers. The following section outlines some of the identified data gaps in more detail.

### 8.3. Lessons learned from the benchmarking exercise

#### 8.3.1. *A number of benefits of the benchmarking exercise can be identified*

There were a number of clear benefits to carrying out the benchmarking project, which can be summarised as follows:

- The broad scope of the analysis allowed for a comprehensive updating of the OECD knowledge base on all aspects of higher education, and therefore this report offers the widest stocktaking of higher education systems in the OECD since the 2008 publication of *Tertiary Education for the Knowledge Society* (OECD, 2008<sub>[10]</sub>).
- The data development exercise for the benchmarking project resulted in the creation of a benchmarking data infrastructure that can be automatically refreshed as new data becomes available. This data infrastructure has the potential to be used for online dissemination of data related to the benchmarking project.
- New data sources were explored and some new indicators were developed, which can be improved and further integrated into future work. New types of reporting and analysis were also carried out for countries, such as the generation of performance scorecards and scenarios for the participating jurisdictions (see the accompanying country notes of the four jurisdictions).
- Important gaps in data and evidence were identified, some of which may be filled in the future through the development of new OECD indicators in conjunction with the OECD Indicators of Education Systems (INES) project.
- The project provided a forum for peer dialogue and policy learning during the regular meetings between the OECD Secretariat, and the national co-ordinators from the participating jurisdictions.

#### 8.3.2. *Evidence gaps and difficulties in linking qualitative data to performance created limitations*

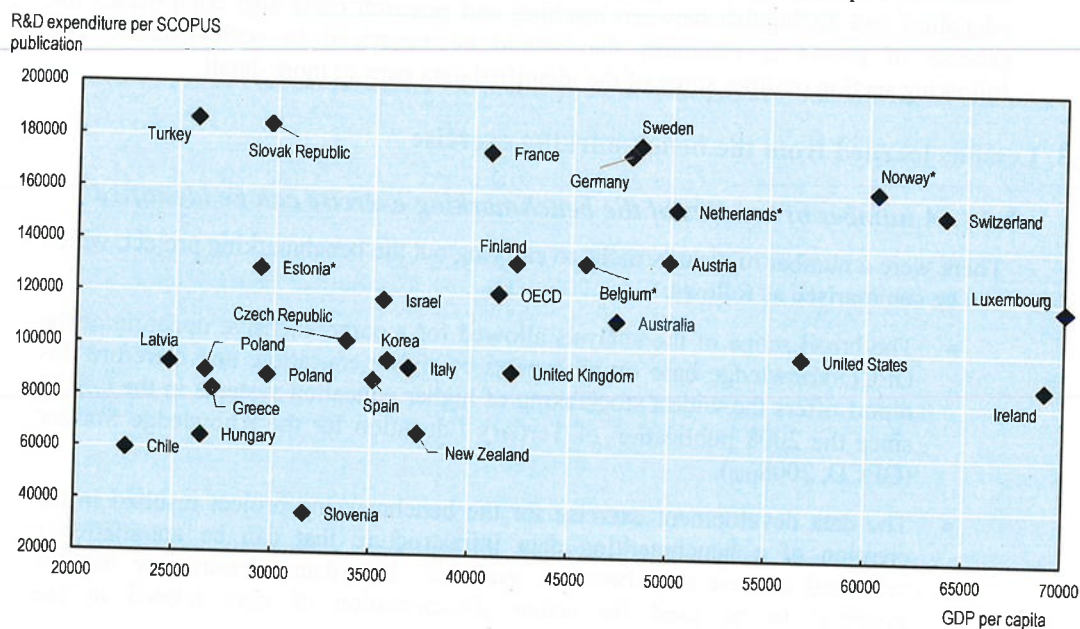
Although there were a number of significant benefits among the project outcomes, difficulties arose which made applying the conceptual framework more challenging than anticipated.



In Figure 8.6 the input/output ratio is also plotted against the level of GDP per capita in 2015, to highlight the comparison between countries with a similar economic context. Figure 8.6 bears some resemblance with Figure 8.4, as countries with higher GDP per capita generally spend a higher amount per unit of output than less wealthy countries (even though the relationship between the input/output ratio and GDP per capita is less strong in Figure 8.6 than in Figure 8.4).<sup>2</sup>

**Figure 8.6. Higher education R&D expenditure per scientific publication (2015)**

Higher education institutions' expenditure on R&D per publication in the Scopus database



Note: The OECD marker refers to the OECD total (not average).

Source: Adapted from OECD (2018<sup>[5]</sup>), *OECD Education Statistics*, <https://doi.org/10.1787/edu-data-en>; OECD (2017<sup>[8]</sup>), *OECD Science, Technology and Industry Scoreboard 2017: The digital transformation*, <http://dx.doi.org/10.1787/9789264268821-en>.

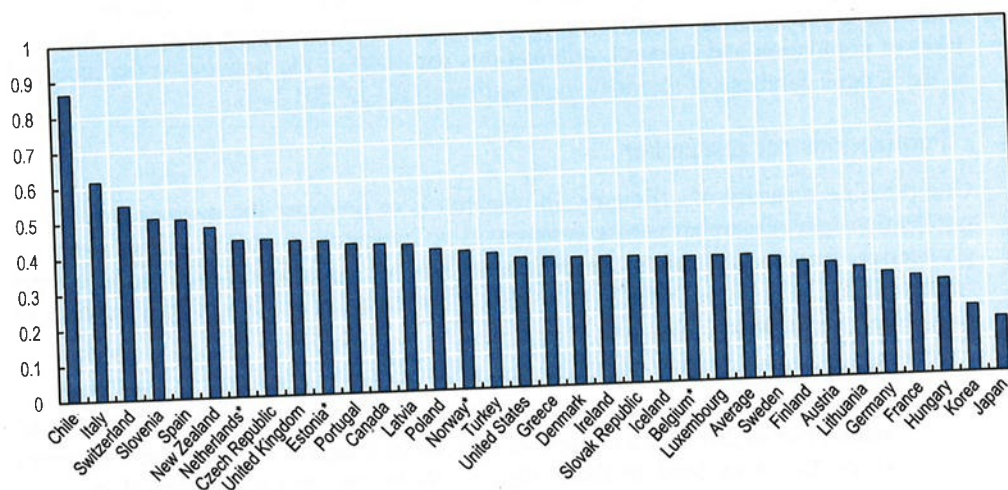
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All in all, Figure 8.4 and Figure 8.6 allow Estonia, the Flemish Community (or Belgium), the Netherlands and Norway to be compared with countries with a similar level of GDP per capita on two different indicators of the input/output ratio in higher education. Despite their limitations and different calculation methodology, these indicators suggest that the expenditure per unit of output in the participating jurisdictions for the most part tends to be similar to other countries at a similar level of economic development.

### Discussion

The five indicators described in this section are presented as examples of simple measures of efficiency and cost-effectiveness that could be computed using existing data. The key benefit of these measures is their comparability across OECD countries subject to the specified limitations. This means that countries can have an indication of where they stand compared to other OECD countries on the financial and human

Figure 8.5. Estimated annual publications per researcher (2015)



Source: Adapted from OECD (2017<sup>[8]</sup>), *OECD Science, Technology and Industry Scoreboard 2017: The digital transformation*, <http://dx.doi.org/10.1787/9789264268821-en>.

StatLink  <https://doi.org/10.1787/888933941937>

Figure 8.6 suggests that, on average across OECD countries, under the conditions of the measurement, around 0.4 annual publications are produced per researcher, implying that an average researcher may publish new knowledge roughly once every 2.5 years.

#### Expenditure per scientific publication

Figure 8.6 reports an estimate of the expenditure per scientific publication across OECD countries. This estimate is calculated for each jurisdiction as the ratio between the total amount spent by higher education institutions on R&D in 2015, in USD at purchasing power parity and total number of scientific publications in the Scopus database in 2015. The calculation methodology of this R&D input/output ratio exposes it to a number of limitations:

- Distinguishing between R&D and other expenditure in higher education can be challenging, due to the close connection between research and education activities (Chapter 3). This reduces the precision of the measure of expenditure.
- As in the previous indicator, the Scopus database does not have complete coverage and includes some publications from other R&D sectors. In addition, the long timelines involved in scientific production are not taken into account.

Higher education R&D expenditure per Scopus publication is therefore a simple ratio between research input and output indicators based on internationally agreed definitions and statistical procedures. Despite the outlined limitations, it has the important advantage of being comparable across countries.

Across OECD countries, one scientific publication was produced for every USD 120 000 of R&D expenditure by higher education institutions in 2015 (not including technical assistance and other expenditure).

countries. As might be expected, this also has an impact on the proportional volume of research outputs. For example according to 2016 data, there is a positive linear relationship (correlation coefficient = 0.82) between the number of researchers per 1000 of population and research publications per 1000 of the population (as recorded in the Scopus database of scientific publications (OECD, 2017<sup>[8]</sup>)).

#### Publications per researcher

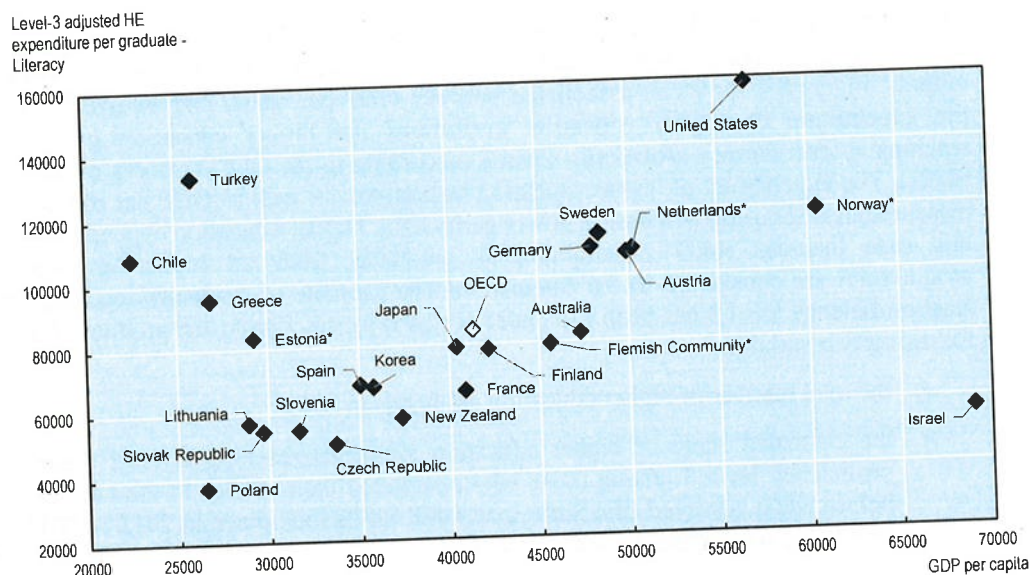
One possible measure of efficiency in research is to consider the average number of publications per researcher across systems, as an indicator of which systems are more productive. Figure 8.5 shows the estimated number of publications produced per researcher in 2015 across OECD countries. This estimate is subject to a number of limitations, including:

- Publications in 2015 were considered due to data availability, but are likely to be based on cumulative research performed by researchers over a number of years prior to 2015. In a context of increasing numbers of researchers in recent years, this may lead to these figures producing underestimates of research efficiency.
- The figure for 2015 publications includes publications for all research sectors in each country. While the majority of scientific publications have at least one academic author, the inability to disaggregate scientific publications by sector means that scientific publications that did not originate in the higher education sector may lead to an overestimate of research efficiency.
- The Scopus database does not include all scientific production. For example, it excludes contributions to conferences and some types of books, as well as collaboration with the private or public sector for the application of knowledge.
- The number of publications used to calculate this indicator includes publications authored by researchers working outside higher education (although the large majority of scientific publications come from the higher education sector (Johnson, Watkinson and Mabe, 2018<sup>[9]</sup>)).



**Figure 8.4. Expenditure per higher education graduate (with a level 3 or higher literary skill proficiency) across OECD higher education system (2015)**

Expenditure per level 3 literary proficient graduate, compared to GDP per capita



Note: \*Participating in the Benchmarking Higher Education System Performance exercise 2017/2018.

The OECD marker refers to the OECD total (not average).

Source: Adapted from OECD (2018<sup>[5]</sup>), *OECD Education Statistics*, <http://dx.doi.org/10.1787/edu-data-en>; OECD (2018<sup>[6]</sup>), *OECD National Accounts Statistics*, <https://doi.org/10.1787/na-data-en>; OECD (2018<sup>[7]</sup>), *OECD Survey of Adult Skills*, [www.oecd.org/skills/piaac/data/](http://www.oecd.org/skills/piaac/data/).

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As shown in Figure 8.4, jurisdictions with a similar economic context (proxied by their GDP per capita) tend to have similar amounts of expenditure per graduate reaching at least proficiency level 3. For example, in 2015 the Netherlands had a similar level of expenditure per graduate reaching at least proficiency level 3 as Austria, Germany and Sweden. When compared to the Netherlands, these were also the three countries with the closest level of GDP per capita. As another example, Spain, New Zealand and Korea had similar levels both of GDP per capita and of expenditure per graduate reaching at least proficiency level 3.

However, there are some exceptions to the general statistical pattern. For example, Estonia in 2015 had a substantially larger expenditure per graduate reaching at least proficiency level 3 than countries with a comparable level of GDP per capita. This could be partly explained by the increase in higher education expenditure, and the reduction in the number of students, in the years preceding 2015.

#### *Measuring efficiency in research*

Research efficiency can be measured by considering the levels of research outputs that are produced compared to research inputs. As seen in Chapter 6, there is variation across the OECD in the concentration of researchers across the population in OECD

reaches USD 384 million, but represents less than 5% of the total expenditure in 2015. Depending on how higher education is funded in national contexts, this cost of this expenditure is shared between governments and households.

### *Expenditure to produce a skilled graduate*

The estimates presented in the previous section for expenditure on completing and non-completing students do not take into account any measure of the quality of the outputs. Figure 8.4 shows an association between GDP per capita and an estimate of the expenditure on higher education institutions per higher education graduate reaching at least literacy proficiency level 3 (according to the OECD Survey of Adult Skills). The expenditure of higher education institutions, as well as GDP per capita, is measured in USD using purchasing power parity data. Higher education expenditure in this case includes R&D expenditure, as graduates from all higher education programmes are considered in the calculation. The estimate of graduates reaching at least proficiency level 3 has been calculated for each jurisdiction as the product of the following two variables:

- the total number of higher education graduates in 2015
- the estimated share of higher education graduates reaching at least literacy proficiency level 3 among those who completed their studies in the ten years before being surveyed (the Survey of Adult Skills took place in 2012 or 2015, depending on the jurisdiction).

This measure provides a comparative estimate of the ratio between a fundamental input (financial resources) and output (graduates with level 3 literacy skill proficiency) in a particular year across higher education systems. Its main strength is the transparent calculation methodology, which makes it possible to compare values across countries. However, this measure of the input/output ratio has a number of limitations:

- It does not take into account differences in the costs of education across different programmes, or costs spent to provide education to students who do not receive a degree (as outlined in the previous section).
- It ignores the complex timing of the education process. The cost of the education of students who graduated in 2015 was incurred by the higher education system in the years preceding graduation, as well as the years in which the fixed costs to set up that programme and institution were sustained.
- It does not take into consideration the contextual factors affecting the higher education process and the skills of graduates, and in particular student skills at entry from secondary education (whose skills at 15 years of age are observed to have significant variation).
- It makes a very narrow definition of “skilled graduate” in terms of achievement of moderate to advanced skills in one domain only.

High rates of programme non-completion also signal inefficiency in higher education systems, as investment by the government and private individuals does not create the expected output.<sup>1</sup> The cost of non-completion in each jurisdiction depends on the proportions of students who do not complete, as well as the cost of educating students. Using the levels of expenditure per student in 2015 and applying country-level non-completion rates from the 2014 UOE data collection on student completion, a conservative estimate of the cumulative expenditure on non-completing students from first degree programmes from one entry cohort can be obtained for each of the four participating jurisdictions (Table 8.6).

The estimate makes two simple assumptions:

- All students who eventually do not complete leave their programmes during their first three years.
- Expenditure per student is constant at 2015 levels over the duration of study of the non-completing students.

In reality, as both participation and the costs of higher education are increasing over time across the OECD (see Chapter 3) and some students may leave programmes at a point beyond the first three years (and therefore incur higher expenditure) the figures in Table 8.6 are likely to represent more conservative estimates of the true levels of expenditure on non-completing students.

**Table 8.6. Estimated expenditure on non-completing first-degree students**

Based on numbers of students in 2016 entry cohort and 2015 expenditure in USD PPP

	Annual expenditure per student 2015, excluding R&D (USD PPP)	New entrants 2016 (number)	No qualification three years after the end of theoretical duration and not in education (2014)	Estimated overall expenditure on non-completing students for 2016 entry cohort (USD millions PPP)	Estimated minimum proportion of 2015 annual expenditure (excluding R&D) of higher education institutions on non-completing students
The Flemish Community	11 537	52 822	22%	160.9	6.0%
Estonia	8 404	9 168	43%	39.8	9.1%
The Netherlands	12 115	120 146	22%	384.3	4.2%
Norway	12 225	47 139	21%	145.2	5.3%

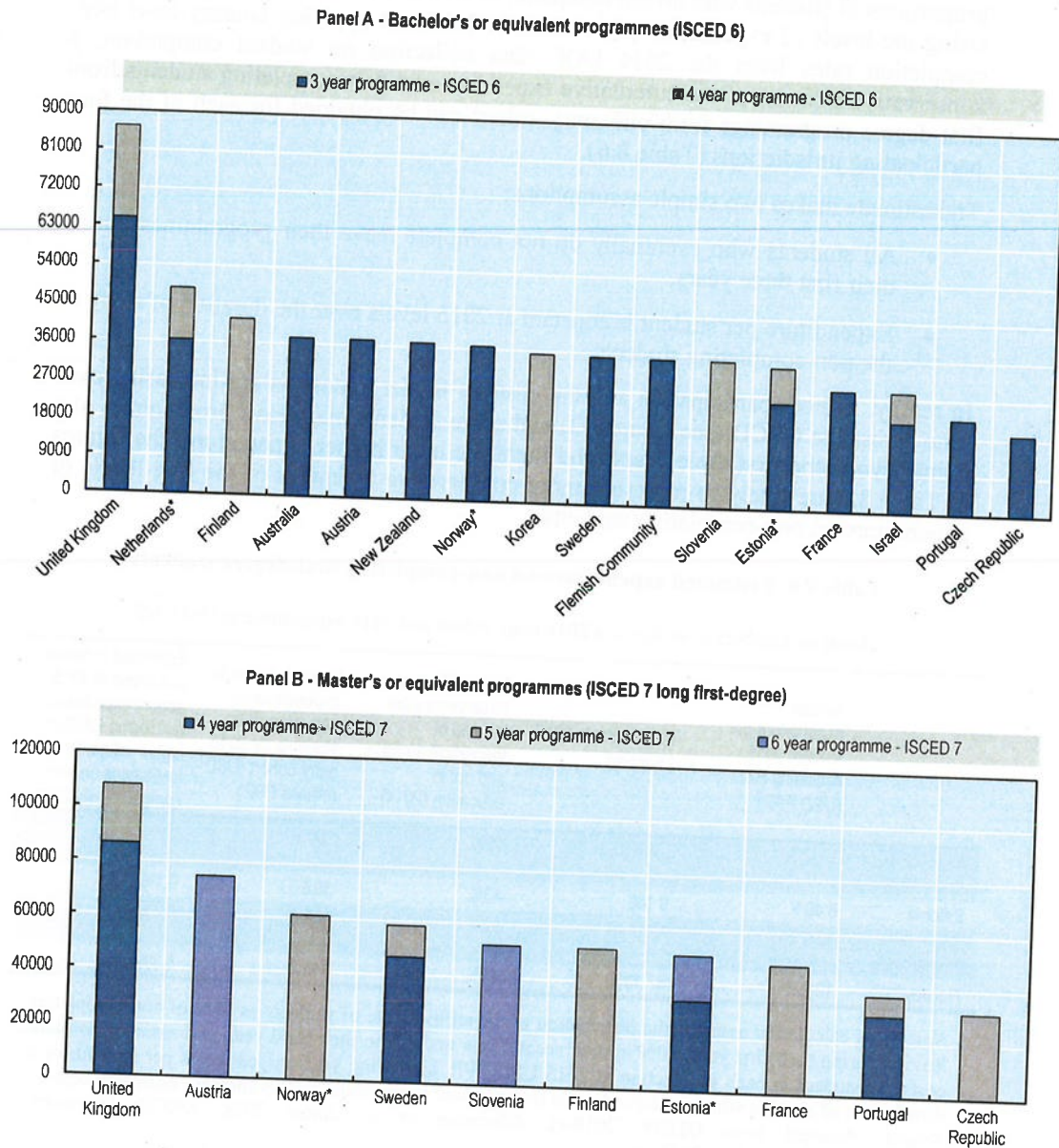
*Note:* This calculation assumes the distribution of the attrition rate of students as 85% of non-completers leaving during their first year, 10% in their second year and 5% in their third year, and assumes constant costs per student in each jurisdiction at 2015 USD PPP. Increasing year-on-year costs per student, or a distribution of attrition which is skewed more towards later years would further increase estimated costs.  
*Source:* Adapted from OECD (2018<sup>[4]</sup>), *Education at a Glance 2018: OECD Indicators*, <https://doi.org/10.1787/eag-2018-en>.

As can be seen in Table 8.6, even the use of conservative assumptions for the estimation can imply a substantial annual expenditure of non-completion in each of the participating jurisdictions, when considered in relation to the overall expenditure by higher education institutions (excluding R&D). As Estonia has the highest rates of non-completion, lower student numbers and costs indicate an estimated annual expenditure of close to USD 40 million that does not result in graduate output, a figure that represents about 9% of the 2015 expenditure on education in Estonia. In the Netherlands, with a higher cost structure and a much larger entry cohort, the amount



**Figure 8.3. Estimated expenditure for first-degree graduates (2016)**

Expenditure over the theoretical programme duration, in 2015 USD PPP



Note: \*Participating in the Benchmarking Higher Education System Performance exercise 2017/2018. Master's level programmes in this calculation refer to first-degree programmes that award a master's level qualification only, as opposed to postgraduate programmes.  
 Source: Adapted from OECD (2018<sup>[4]</sup>), *Education at a Glance 2018: OECD Indicators*, <https://doi.org/10.1787/eag-2018-en>.

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graduate is a function of both the expenditure required to educate students at this level, and the duration of their study programmes. The mix of first-degree programmes can also vary across OECD countries; while some countries only offer first-degree programmes at the bachelor's level, other systems also have longer programmes that award a master's level (ISCED 7) qualification without first awarding a bachelor's level qualification (Chapter 2).

Using 2015 data on annual expenditure per student and the typical duration of first-degree programmes in OECD countries at either the bachelor's or master's level, it is possible to produce some comparative estimates of the cumulative theoretical expenditure required to produce a first-time graduate (Figure 8.3). A number of limitations apply:

- Data availability for this indicator is limited to the countries that reported the theoretical durations of their first-degree programmes and provided details of expenditure at the bachelor's to doctoral level (ISCED 6-8) in the UNESCO, OECD and Eurostat (UOE) data collections.
- Across OECD countries, it is generally not feasible for average expenditure per student to be disaggregated between bachelor's, master's and doctoral levels of education, as staff costs and other forms of expenditure are often shared between programmes spanning all three levels. Therefore, the average non-R&D expenditure per student at ISCED levels 6-8 is used in these calculations as the closest approximation of the annual expenditure required to educate a student in undergraduate programmes that award either a bachelor's or master's degree.
- These estimates do not take into account the significant proportion of students who take longer than the typical duration to complete their studies, and therefore may require a higher level of expenditure.

At the same time, as expenditure amounts are expressed using purchasing power parities and take into account the specific duration of programmes within countries, the average cumulative theoretical expenditure is comparable across countries.

The estimates indicate that there is a substantial variation in how much higher education systems spend to produce a first-time graduate at the bachelor's and master's level across the OECD (Figure 8.3). As might be expected, cumulative spending is related to the duration of the programme, with longer-duration programmes generally costing more to produce a graduate.

Differences in expenditure across countries can also be large enough to create exceptions to this pattern. For example, in Australia, Sweden and the Flemish Community, the average estimated expenditure to produce a graduate from a three-year bachelor's programme is similar to the expenditure to produce a graduate from a four-year bachelor's programme in Korea and Slovenia. Similarly, at the master's level, the cumulative expenditure to produce a graduate from a five-year programme is lower in Norway, Finland and France than for a four-year programme in the United Kingdom.

Through analysis of the scorecards for each benchmarking jurisdiction, important individual strengths and challenges relative to other OECD countries become evident, depending on which indicator and performance area is considered (Table 8.5).

**Table 8.5. Examples of strengths and challenges in the participating jurisdictions relative to other OECD countries**

Selected indicators where each jurisdiction lies in the bottom or top quartile of OECD countries in the education, research and engagement sections of the scorecard.

	Areas of challenge (jurisdiction is in bottom quartile)	Areas of strength (jurisdiction is in the top quartile)
Estonia	Completion rate of bachelor's students; open access of scientific documents	New entrants older than 25 in bachelor's programmes; Women researchers in higher education
The Flemish Community	Proportion of doctorate holders in the population; new entrants older than 25 in bachelor's programmes	Entry rates into bachelor or equivalent education; graduates above proficiency level 3
The Netherlands	New entrants older than 25 in bachelor's programmes; patent applications from the higher education sector	Higher education graduates (age 15-29) employed or in education; publications among the 10% most cited
Norway	Relative earnings of bachelor's graduates, share of higher education R&D funding on basic research	Open access of scientific documents; socio-economic gap in higher education access

### 8.2.3. Combining indicator values to measure performance

Indicators used to describe the performance of higher education systems, such as those outlined in the scorecard in the previous section, focus on one aspect of the higher education system, separately measuring inputs, outputs or outcomes. However, assessing the performance of higher education systems against the criteria of efficiency or cost-effectiveness requires a more complex exercise, linking inputs to outputs or outcomes.

Efficiency is concerned with the question of how well inputs such as financial and human resources are converted into outputs such as graduates and research results, while cost-effectiveness measures how inputs are translated into outcomes, such as increased skills levels among graduates. The development of actionable measures of efficiency in the higher education sector is complicated by the multiplicity of inputs and outputs that cannot be directly mapped to each other, difficulties in measuring inputs themselves, ascertaining the level of control over the inputs, and attaching an importance weighting to the outputs (Johnes and Johnes, 2004<sup>[2]</sup>; Johnes, 2006<sup>[3]</sup>). Actionable measures of cost-effectiveness are even more difficult to achieve, as outcomes such as labour market success and skills acquisition depend on much more than the performance of the higher education system.

To test whether benchmarking indicators could be combined to generate simple and reliable measures of efficiency, five measures of educational and research efficiency (expenditure on completing and non-completing students, expenditure to produce a skilled graduate, the number of publications per researcher and expenditure per publication) were calculated, and their results were considered in terms of comparability and validity.

#### *Expenditure on completing and non-completing students*

The core output of the higher education system is graduates, particularly graduates at the bachelor's and master's level, which make up the majority of degree outputs across the OECD. The level of expenditure by higher education institutions per first-degree



It is also important to note that the scorecard shows relative position only; a position in the top quartile does not signify high performance in areas where performance is generally weak across the OECD. Many performance indicators signal that higher education systems in OECD countries have significant scope for improvement, regardless of their position within the OECD. For example, gaps in higher education access by socio-economic background continue to be substantial across countries, indicating considerable room for improvement in equity. In addition, completion rates in bachelor-level education show that one-third or more of entrants do not complete their studies in many OECD countries, indicating weaknesses with respect to both efficiency and equity (Chapter 5).

According to the scorecard, each participating jurisdiction is indicated to have a relatively well-functioning higher education system overall, when considering their positions in the OECD distribution. Measured across the scorecard dimensions associated with performance in education, research and engagement, they are less frequently in the bottom quartile in relation to other OECD jurisdictions and are more likely to be in the top quartile. However, there are differences in the frequency of the appearance of each of the four jurisdictions in either the top or the bottom quartiles (Table 8.4).

**Table 8.4. Frequency of appearance of participating jurisdictions in the top and bottom quartiles of the benchmarking scorecard**

Based on counts of the numbers of appearances in the top and bottom quartile

	Estonia		The Flemish Community		The Netherlands		Norway	
	Bottom Quartile	Top Quartile	Bottom Quartile	Top Quartile	Bottom Quartile	Top Quartile	Bottom Quartile	Top Quartile
Education	3	1	2	4	1	3	1	7
Research/Engagement	1	6	2	6	2	5	1	7

Importantly, the scorecard also shows that patterns of performance across different domains are unique to individual jurisdictions, limiting the utility of overall system performance judgements across countries. For example, Norway appears in the top quartile of performance in total 14 times across the 30 education, research and engagement indicators. At the same time, while Estonia also appears almost the same number of times as Norway in the top quartile of indicators on research and engagement, it is much less likely to appear in the top quartile of indicators related to the education function (Table 8.4).

Within each of the four jurisdictions, there are also evident differences in inputs relative to other OECD countries across the suite of metrics. For example, the values for both the Netherlands and Norway tend to lie in the upper quartiles of OECD countries when considering the indicators of financial and human resources invested in the system. However, there is more variation in the positioning of the Netherlands across quartiles than Norway when considering the suite of indicators used to measure education and research performance. These variations further highlight the difficulty in developing overall judgements of higher education systems, as aggregation or simplification of the data can lead to unwarranted or inadequately justified performance assessments.



Table 8.3. Indicator scorecard for the participating jurisdictions

	Estonia	Flemish Community	The Netherlands	Norway
<b>Resources</b>				
Expenditure on HE, % of GDP				
*Public expenditure on higher education, % of public expenditures				
Expenditure per student by higher education institutions				
Expenditure per student, 2015 relative to 2008				
HE R&D expenditure, % of GDP				
Expenditure on R&D activities, %				
Household expenditure on higher education institutions per student				
Non-household private expenditure on higher education institutions, %				
Expenditure per student on grants and scholarships				
Academic staff younger than 35, %				
Academic staff older than 60, %				
Women among academic staff, %				
Expenditure on staff costs, %				
Ratio of academic staff to student				
Non-academic staff per 100 academic staff				
<b>Education</b>				
Entry Rates into bachelor or equivalent education				
Students in master's and doctoral programmes, %				
**Socio-economic gap in HE access				
New entrants older than 25, bachelor's programmes, %				
Part-time students in bachelor's programmes, %				
International students in master's programmes, %				
Completion rates of bachelor's students				
Young population (aged 25-34) with a higher education qualification, %				
Graduates above literacy proficiency level 3, %				
Employment rates of master's graduates aged 25-34, %				
Employment premium for higher education graduates aged 25-34				
Graduates (aged 15-29) employed or in education, %				
*Relative earnings of bachelor's graduates				
Graduates' relative level of self-reported health (odds ratio)				
Graduates' relative level of interpersonal trust (odds ratio)				
<b>Research and engagement</b>				
Full-time equivalent researchers per 1 000 of the population				
Researchers working in higher education, %				
Women researchers in higher education, %				
Doctorate holders in the population, %				
Foreign citizen doctorate holders, %				
*Business enterprise funding of HERD, %				
*Higher education-business collaboration in R&D				
*SMEs collaborating with higher education on innovation, %				
*Patent Cooperation Treaty applications from higher education R&D, %				
*Higher education R&D funding on basic research, %				
*Number of publications per 1 000 population				
*Publications among the 10% most cited, %				
*International scientific collaboration				
*International net flows of scientific authors				
*Open access of scientific documents, %				

Note: See Box 8.1.

StatLink  <https://doi.org/10.1787/888933941880>



**Box 8.1. Explanation of indicator scorecards**

Indicator scorecards are used in this chapter and in the individual country reports to provide a synthetic view of the relative position of each of the four participating jurisdictions within the OECD distribution. In this chapter, a scorecard of 45 indicators covering each of the three functions of higher education is presented for the four participating jurisdictions (Table 8.3). All of the indicators contained in the scorecard correspond to charts and fuller discussion presented in previous chapters of this report.

Quartiles are used to compare each country with the full membership of OECD countries. Location in the bottom quartile means that a jurisdiction is among the one-quarter of OECD countries with the smallest values for that indicator, while location in the top quartile means that a jurisdiction is among the one-quarter of OECD countries with the highest values for that indicator. The coloured square for each indicator represents the position in the OECD distribution, from the bottom quartile (left square) to the top quartile (right square). The square is shaded in grey (instead of black) when data are available for less than half of the OECD countries (the minimum number of countries with available data is 14). No coloured square means that data are missing. In each case, the indicator is presented for the most recent year available.

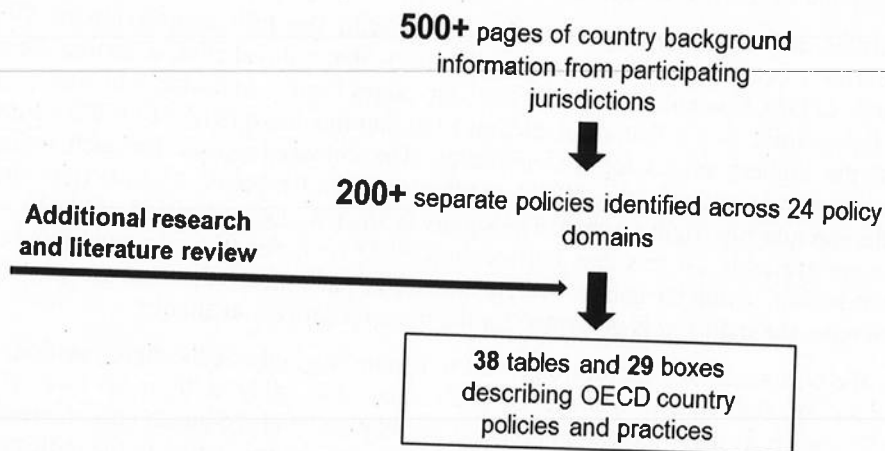
For the portions of the scorecard related to resourcing higher education, positioning in the top or the bottom quartile in itself does not imply a high or low relative performance, as these indicators relate to the relative levels of inputs only. Instead, the scorecard indicators on resourcing should be considered in relation to the indicators in the education and research portions of the scorecard, where positioning in a higher quartile can be more easily interpreted to mean higher performance relative to other OECD countries, and vice-versa. For example, a country with many research and development related outputs or outcomes in the top quartiles of the OECD, but investment in research in the lower quartiles could be considered to have a relatively efficient system of higher education research.

The following important points should also be noted for Table 8.3:

- for the indicator ‘socio-economic gap in HE access’: the top quartile implies that the difference between 18-24 year-olds with tertiary educated parents and those with non-tertiary educated parents is smaller.
- For Estonia, the entry rates to bachelors-level education include all entrants rather than first-time entrants, which creates a slight overestimate of the entry rate.
- Due to a change in methodology in 2013 in Estonia, the data for “change in expenditure between 2008 and 2015” in the Resources section should also be interpreted with caution.
- For the Flemish Community, indicators marked with an asterisk refer to Belgium rather than the Flemish Community.

The information on policies provided by the four participating jurisdictions was supplemented by additional desk-based research, which primarily focused on the identification of international higher education policy initiatives and additional country practices. The totality of the qualitative information gathered formed the basis for the tables and boxes in the report containing comparative analysis and examples of specific policies and practices (Figure 8.2).

**Figure 8.2. Summary of the policy and practice evidence in the benchmarking exercise**



*Note:* These numbers refer to the policies and practices information included in Chapters 1-7 of this report.

### 8.2.2. *Strengths, challenges and performance in the participating jurisdictions*

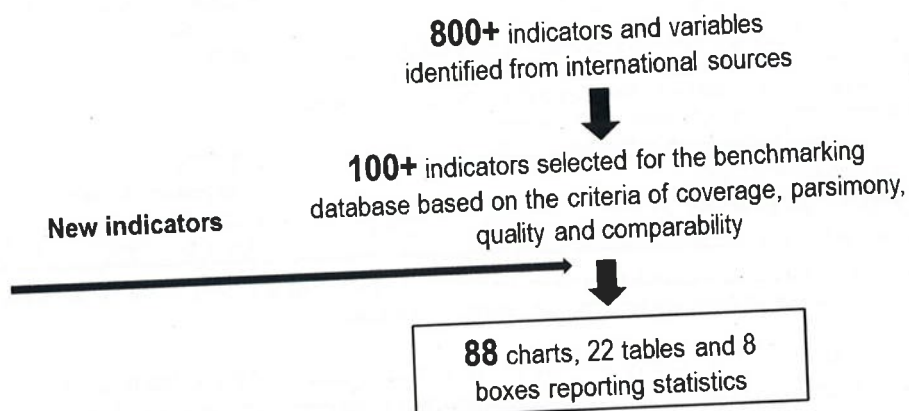
The benchmarking exercise provided an opportunity to review the current state of higher education in OECD countries and identify some pressing performance issues facing higher education systems. However, reviewing combinations of indicators at the country level demonstrates the complexity of making summary judgements about the performance of higher education systems. Table 8.3 shows the position of Estonia, the Flemish Community, the Netherlands and Norway within the OECD distribution quartiles (Box 8.1).



(universities vs. professional HEIs) throughout the report is based on this national data collection.

This work of statistical synthesis and production was used to produce the quantitative information included in the report, covering figures, tables and boxes reporting statistics (Figure 8.1).

**Figure 8.1. Summary of the statistical work involved in the benchmarking exercise**



*Note:* These numbers refer to the statistical work involved in producing Chapters 1-7 of this report.

#### *Policy and practice information for the participating jurisdictions*

Qualitative information was collected from the four participating jurisdictions through a country background questionnaire that elicited a total of approximately 500 pages of narrative information with respect to 24 policy domains. These 24 domains were identified during the development of the conceptual framework for the benchmarking project and cover aspects of the structure, governance, resourcing and functions of higher education systems (Table 8.2).

**Table 8.2. Policy domains covered by the benchmarking exercise**

System organisation, governance and resourcing	System functions (education, research and engagement)
System structure	Equity
Diversity of provision	Participation
Consultation processes	Digitalisation
Admission processes	Continuing education
Quality assurance	Lifelong learning
Qualifications	Internationalisation
Policy priorities	Labour market relevance
Funding mechanisms	Research and Development
Student financial assistance	Technology transfer and innovation
Autonomy and Accountability	Regional development
Governance mechanisms	Regional integration
Academic career	Social and civic engagement

Table 8.1. International data sources for the benchmarking indicator mapping

Actual sources (surveys, projects or databases)	Institutional source
ACA Institutional Survey	Academic Cooperation Association
European Labour Force Survey (and related ad-hoc modules), Community Innovation Survey, European Union Statistics on Income and Living Conditions (EU-SILC), Adult Education Survey, Personal well-being indicators	Eurostat
More2, E3M	European Commission and associated contractors
OECD Statistics database, Indicators of Education Systems (INES) ad-hoc surveys, OECD Survey of Adult Skills (PIAAC), OECD Programme for International Student Assessment (PISA), OECD Main Science and Technology Indicators, Career of Doctorate Holders (CDH) Survey	OECD
Science, Technology and Innovation Database	UNESCO-UIS
Global Competitiveness Index	World Economic Forum
Intellectual Property Statistics	World Intellectual Property Organization (WIPO)

*Note:* International data sources from which no higher education indicators were drawn, or providing only indicators also available elsewhere, are not reported in this table.

Approximately 100 indicators were chosen to create a data infrastructure for the benchmarking project. Decisions on inclusion in the data infrastructure were based on criteria including:

- **Coverage and parsimony.** The set of indicators were chosen to cover the full scope of inputs, activities, outputs and outcomes in the functions of education, research and engagement, while at the same time minimising duplication and overlap.
- **Relevance and comparability.** The baseline indicators were chosen on the basis of their alignment to the concepts relevant to the assessment of higher education performance, and on the basis of consistent collection with a common and transparent methodology used across countries.

#### *Development of new indicators*

In addition to reviewing existing indicators, the project generated new higher education indicators by integrating data from disparate sources and using existing databases in new ways. For example, new indicators were developed from existing data sources such as:

- institution-level financial and human resource data from the European Tertiary Education Register, which was used to compute additional indicators such as the ratio of non-academic to academic staff, and proportions of private third-party institutional funding
- individual-level data from the Survey of Adult Skills, which was used to generate new indicators on graduate skills and labour market outcomes
- individual-level data from the social media platform LinkedIn, which was used to produce indicators on graduate career paths.

Other indicators were calculated based on national data provided by the four participating jurisdictions. For example, the disaggregation of indicators by subsector

## 8.1. Introduction

The benchmarking higher education systems performance exercise envisaged a comparative assessment of how well higher education systems are able to conduct research, educate students, and provide value to the broader economy and society through engagement activities. This chapter discusses challenges to the benchmarking of higher education performance that arose from gaps in evidence and data. It also outlines reflections and lessons learned from the project on measuring performance at the system level, and possible future directions for benchmarking activities.

## 8.2. Benchmarking process and results

### 8.2.1. Evidence gathered and used for the OECD system benchmarking project

The OECD benchmarking approach was designed to integrate quantitative and qualitative evidence and provide a system-level view of higher education performance that could inform deliberations on government strategy for higher education. Public sector performance measurement models, including a model developed by the OECD Public Management Programme (PUMA) currently known as the OECD Public Governance Committee, informed the project. The ambition of the project was to measure the “full span” of performance against criteria of relevance, efficiency, effectiveness, economy, cost-effectiveness, utility and sustainability (OECD, 2017<sup>[1]</sup>).

The benchmarking exercise carried out a comprehensive assessment of indicators from international data sources potentially useful for assessing performance in higher education, taking into account statistical limitations and the various economic and social contexts in which higher education systems operate. Comparative data is presented throughout this report for all OECD countries, augmented with descriptions and comparisons of policies and practices (mainly for the four participating jurisdictions), with the aim of enhancing understanding of the links between policies, practices and indicator values.

#### *Review and selection of benchmarking indicators from existing sources*

The indicators used for the benchmarking exercise were selected through a multi-step process. First, existing higher education indicators and datasets from international data sources (Table 8.1) were gathered and mapped onto the project’s conceptual framework (OECD, 2017<sup>[1]</sup>). Over 800 different indicators aggregated at the national level and related to the context, organisation and resourcing of higher education, as well as its education, research and engagement functions, were reviewed in this way.



## Chapter 8. Assessing performance in higher education

*Previous chapters of this report analysed the inputs, activities and outcomes of higher education systems in OECD countries, with special attention to the four jurisdictions participating in the benchmarking exercise. This chapter builds on the previous analysis to examine the performance of the four participating jurisdictions and reflect more generally upon the benchmarking approach taken in this project.*

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